Introduction

Many personal decisions are made and problems solved through discussions with friends or family, a College Tutor or Director of Studies, a Nurse, Chaplain, colleague, line manager or a GP. However, at times it is right to seek help away from one’s familiar daily environment. The University Counselling Service exists to meet such a need. Seeking counselling is about making a positive choice to get help by talking confidentially with a professionally trained listener who has no other role in your life.

Who are the Counsellors?

The Service is staffed by a team of trained and accredited counsellors and therapists. The counsellors are all experienced in helping people from many different backgrounds and cultures, and with a wide range of personal and work issues.

Some of the counsellors who work in the Service are Associates, in the late stages of their counselling training. Their work is carefully supervised within the Service. Please let us know if you would prefer not to be seen by an Associate.

Contact us

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Post-traumatic stress

What is it?

Being involved in a traumatic incident (such as an accident or assault) is likely to lead to feeling upset, distressed or confused, which is known as an intense stress reaction. It’s not unusual for people to feel emotionally numb immediately after the event, carrying on as though nothing has happened – sometimes the delayed response can be much later, even years afterwards - but then the feelings of distress or upset emerge. These feelings can be intense but they can disappear after a while. If they continue for more than 4-6 weeks, or are severe, it is advisable to see your GP to discuss your symptoms and potential treatment options.

Why does it occur?

It is the way by which our mind and body processes the event, to try to make sense of it, so that we can eventually react to it in a less distressing way. The symptoms of post-traumatic stress can vary and may include some of the following:

- numbed responses
- intrusive thoughts about the event
- ‘flashbacks’ - feeling or behaving as if the event were happening again
- difficulty sleeping
- nightmares
- changes in behaviour (e.g. short temper)
- changes in feelings about yourself (e.g. feeling useless)
- changes in work effectiveness (e.g. poor concentration)
- lack of interest in the outside world (e.g. feelings of detachment and estrangement)
- a heightened alertness
- a sense of being vulnerable, leading to a fear of losing control
• avoiding activities and/or places that remind you of the event.

Although distressing and upsetting, these are normal reactions to an extraordinary event.

How does your body help you cope?

Numbness
At first you may be numb because your mind can only gradually allow you to feel the experience. So the event may feel unreal, as if it couldn’t have happened to you. But as your experience becomes more real in your mind, there is a need to make sense of the event by thinking and talking about it and, at night, dreaming about it over and over again. But, some people are unable to process the enormity of what happened to them and the trauma is never dealt with.

Activity
Being active, maybe through helping and giving to others, may give some relief. And doing things routinely can give a sense of normality. But over-activity is also a way of diverting attention from the fact that you might need help yourself.

How can you help yourself
• Allow yourself to express your emotions safely.
• Try to establish a routine: eat, sleep and exercise regularly.
• Express your needs clearly and honestly to friends, family, tutors, colleagues, etc. and allow yourself to accept their support.
• Take time out to rest, think, and be with close friends and family who are supportive.
• As well as spending time with others, you’ll sometimes want to be alone in order to deal with your feelings: privacy (as opposed to isolation) is also important.
• Try to keep your life as normal as possible after the experience.

When to seek further help

You should notice a gradual return to how you were before the event but it is advisable to seek professional advice if you experience any of the following for longer than 4-6 weeks:

• feeling disturbed by intense feelings or body sensations that you can no longer tolerate

• your emotions are not falling into place, and you feel very tense, confused, empty, or exhausted

• you continue to be numb and don’t have feelings appropriate to a situation

• you have to keep active in order not to feel distressed

• you continue to have nightmares and poor sleep

• you have no-one to share your feelings with and feel the need to do so

• your relationships seem to be suffering, or sexual problems develop

• if you have accidents

• you smoke, drink or take medication to excess since the event

• your work performance suffers.

Where to seek further help

In college, through your tutor or nurse. Post-traumatic stress can be associated with loss of cognitive skills such as the ability to think clearly, to conceptualise, to concentrate and to remember, so you may need to discuss how best to manage your work.

The University Counselling Service can offer you an opportunity to try to make sense of what is happening to you and to try to think of how you want to deal with what you feel and think.

Consult your GP and discuss whether there is any medication which might help you cope with some of the symptoms.
Available Self Help Leaflets 2022-2023

Anger Management
Anxiety and Panic
Asserting Yourself
Concentration - a CBT guide
Coping with Exams
Depression
Eating Disorders
Effective Communication and Managing Conflict
Grief and Bereavement
Homesickness
How to be Mindful
Insomnia
Intermitting
Loneliness
Managing Alcohol Consumption
Parental Separation and Divorce
Perfectionism - a CBT approach
Phobias - a CBT approach
Post-Traumatic Stress
Procrastination
Self-Esteem
Self-Harm
Simple Relaxation
Transition to University
What Is Mindfulness
Worry - a CBT Approach